

Dear PECO Customer:

At PECO, we are committed to providing safe and reliable energy service for our customers and the communities we serve. As part of that commitment, we are performing inspections of our natural gas meters and underground piping as part of our work to ensure the safety of our customers, employees and communities we serve.

While you navigate changes to your day-to-day activities during the COVID-19 pandemic, you can be assured that the men and women of PECO are working around the clock to ensure we continue to keep the lights on and the gas flowing for the communities we serve, while keeping safety the top priority. PECO is considered a life sustaining industry and our crews continue to perform both emergency and non-emergency work and will continue to do so with safety as their top priority.

Beginning May 1st, Heath Consultants Inc., a qualified PECO contractor, will be in your area to complete inspections of our natural gas facilities. Crews and contractors are following all safety protocols, including wearing additional protective equipment and practicing social distancing. All contractors will have a PECO contractor ID badge. There is no cost for the inspection and it will only take a few minutes to complete. Customers will not experience any interruption to their natural gas service and no indoor work will be performed.

Inspections are completed every three years, with more than 180,000 inspections conducted across Bucks, Chester, Delaware, Montgomery and Lancaster counties each year. This work is part of our rigorous maintenance and inspection program, which also includes quarterly and annual inspections of our transmission and distribution natural gas pipelines. These inspections are required by the Pennsylvania Public Utility Commission for all natural gas utilities statewide.

If you have any other questions about this work please call (610)832-6417 or email david.bonner@exeloncorp.com.

To report an electric or natural gas emergency or power outage, customers should call PECO immediately at 1-800-841-4141.

Sincerely,

David Bonner
Manager of Gas Regulatory
PECO