

January 28, 2020

Dear Customer,

Aqua Pennsylvania will replace aging 6-inch cast iron water mains on the following streets in Cheltenham Township, Montgomery County as part of our continuing infrastructure improvement program.

- Humphrey Merry Way from John Russell Circle to Penrose Ave.
- Sycamore Ave from Juniper Ave to Juniper Ave
- Whitewood Rd from Spring Ave to Webb Rd.
- Hidden Ln from Spring Ave to #7913 Hidden Ln.

Aqua will have one crew on site and will install mains in the order listed above.

New water mains reduce the potential for main breaks and discolored water, and improve water flow in the area. Aqua installed nearly 40 miles of new main to improve service reliability for our Montgomery County customers in 2019.

The \$680,616 project is scheduled to begin the week of February 11, 2020 with the installation of 2,273 feet of 8-inch ductile iron pipe, with completion expected in May. Aqua will have an inspector on the job each day to answer your questions.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service. During this phase, activity on the job site will be limited. Once testing has been completed, we will transfer each water service and any fire hydrants onto the new main. It is important to note that the trench will be covered with temporary blacktop at the end of each work day. Once all of the activity described has been completed, permanent restoration will follow in about 30 to 60 days.

Construction will typically take place weekdays between 7:30 a.m. and 3:30 p.m. Access will be provided for emergency, mail, school buses and trash services. Residents will have access to their properties, but at times will need to enter from a different direction due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown, however, as with any construction project, an emergency shutdown might be necessary. If so, we will restore service as soon as possible.

If you have any questions regarding the project, please contact me at 215.659.2505 ext. 56005. Should you have an emergency, including a water quality issue, please call our Customer service Department or emergency dispatcher at 877.987.2782

We appreciate your patience and cooperation during this construction while we make important improvements to the water distribution system.

Sincerely,

Mike Staerk
Superintendent of Construction

